

How can I confirm whether my FSA ID is verified?

Once logged into the FSA go to Settings (either the link on the dashboard or hover over your name and click). Then click Personal Information and at the top of the page and at the top of the page above your name it will read Matched, Not Matched, or Pending.

I am having trouble creating an FSA ID - it stays on the information entry page.

Try eliminating the address, email and phone number. If that works, enter them back in afterwards.

How will I know whether my FAFSA has been received?

If, after submission, the FAFSA shows as “in process” you have submitted the form. FAFSAs will not begin to be processed until the end of January. At that time, the STUDENT will receive the FAFSA SUBMISSION SUMMARY.

How will I know what my SAI is?

If the FAFSA has been submitted – one the STUDENT confirmation will show the estimated SAI. The parent’s confirmation does not show this information.

How can I have more colleges get my FAFSA information?

If you are completing a paper FAFSA form, you can list ten colleges in question 23. You may add more colleges by doing one of the following:

- After your FAFSA form has been processed, go to [StudentAid.gov](https://studentaid.gov), log in to the site, and follow the instructions for adding or changing schools.
- Use the FAFSA Submission Summary, which you will receive after your FAFSA form is processed. Your Data Release Number (DRN) verifies your identity and will be listed on the first page of the summary. You can call 1-800-433-3243 and provide your DRN to a customer service representative, who will add more school codes for you.
- Provide your DRN to the financial aid administrator at the college you want added, and they can add their school code to your FAFSA form.

Note: If there are twenty school codes on your record, each new code will need to replace one of the original school codes listed.

System converted the first five digits of my parent’s SSN to a number starting with 5 zeros

Work around – create a new parent account but omit phone number. Use only email address. Old account can be deleted after submission.

FAFSA FAQs

I entered the wrong Social Security number when creating my FSA ID

You have to have your student create a new FSA ID. Email address and phone number cannot be the same that was used with the incorrect FSA ID.

When can I correct an error in my FAFSA or add additional schools?

FSA guidance is that students will be able to update their FAFSAs after they are fully processed at the end of January.